Waiter interview questions and answers

1. Say if you have worked in a restaurant

Have you worked in a restaurant before?	Not as a waiter, but I helped at my uncle's cafe on weekends. I took orders, carried plates and cleaned tables.
Why do you want to work here?	I've eaten here, and the staff are friendly. I'd like to learn from a team like that.
Tell me about yourself.	I'm a student, and I like people and food. I'm on time and I learn fast.

2. Say if you can work late nights

Can you work late? We close at midnight on Fridays and Saturdays.	Yes. I can work Fridays and Saturdays until midnight. I'm free on those nights.
Can you carry plates and stay on your feet all night?	Yes. I carried plates at my uncle's cafe for hours, and I wear comfortable shoes.
When can you start?	I can start next Monday. If you need me sooner, I can talk about it.

3. Say what you do when a guest says his soup is cold

It's Saturday night, every table is full, and a guest says his soup is cold. What do you do?	I say sorry, take the soup back and bring a hot one. Then I tell the kitchen so the next one is hot.
How do you work fast when it is busy?	I keep calm and do things in order: drinks, food, then the check. If I need help, I ask a coworker.
What do you do with a difficult table?	I stay polite and listen. If I can fix it, I do. If not, I ask the manager to help.

4. Tell him about the special

I'm a customer. Tell me about the special.	Today's special is grilled salmon with rice and green beans. It's fresh, and it's not spicy. Would you like to try it?
What would you recommend?	The chicken soup is popular. It's warm and not heavy, so it's good before a main dish.

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