Report lost luggage in English

1. Say your bag did not arrive

Are you missing a bag?	Yes. My suitcase didn't arrive.
Which flight did you come on?	Flight 482, from Denver.

- Excuse me, my bag didn't arrive.
- My suitcase didn't come out on the belt.
- I came on flight 482 from Denver.

2. Describe your bag

What does your bag look like?	It's a big black suitcase with a red ribbon.
Is it hard or soft?	It's hard, with wheels.
Do you have the number on your baggage claim tag?	Yes. It's 471902.

- It's a big black suitcase.
- It's a hard case, with a red ribbon on the handle.
- Here is my baggage claim tag.
- The number on the tag is 471902.

3. Give a delivery address

Where should we deliver it?	To my hotel: the Marlow Hotel, 215 Pine Street.
And a phone number where we can reach you?	It's 555-0138.

- Can you deliver it to my hotel?
- I'm staying at the Marlow Hotel, on Pine Street.
- My phone number is 555-0138.

4. Ask a question

Do you have any questions?	Yes. What time will it come?

- What time will it come tomorrow?
- Will you call me before you come?
- Can I buy some things I need until then?
- Could you say that again, please?
- Thank you for your help.

Report the bag with an AI chatbot: kotokin.com/learn/english/lost-luggage