English for mechanics

1. Ask what the problem is and when it happens

Hi! Are you the mechanic? My car makes a weird noise.	Yes, I am. What kind of noise is it?
A loud squeal, only when I brake. I don't know anything about cars, sorry.	No problem. How long has it been doing that?

What seems to be the problem?	When do you hear the noise?	How long has it been doing that?
Does it happen every time?		

2. Say you will take a look

About a week, I think.	Okay. Let me take a look.
Great, thanks. I'll wait here.	It won't take long.

Let me take a look.	I'll check the brakes first.	Please wait here. It won't take long.

3. Explain in plain words that the brake pads are worn

So, what's wrong with it?	The brake pads are worn. They stop the wheel, and they're very thin.
What is a brake pad?	It's a part inside the wheel. It presses to stop the car.
Is it safe to drive?	I'd fix it soon. I can do it today.

The brake pads are worn.	They're the parts that stop the wheel. They're very thin now.	That's why you hear the noise.
We need to replace them.	I'd fix it soon, not later.	

4. Give the price and how long it takes

How much is it, and how long does it take?	Two hundred twenty dollars, with parts and labor. About two hours.

The parts are one hundred dollars. The labor is one-twenty.	It's two hundred twenty dollars in total.	It takes about two hours.
I can do it today.		

5. Ask for his okay and say when the car is ready

Okay. That's a little more than I thought.	I understand. Is that okay with you?
Yes, go ahead. When is it ready?	It'll be ready at four o'clock.

Is that okay with you?	Can I go ahead?	The car will be ready at four o'clock.
I'll call you when it's ready.		