English for housekeeping staff

1. Knock and say who you are

Yes? Who is it?	Housekeeping. May I come in?
Can you come back in an hour?	Of course. I'll come back at eleven.

Housekeeping!

Good morning. Housekeeping. May I come in?

I'll come back later.

2. Ask if you should clean now or later

Come in. Please don't touch my desk.	No problem. I'll clean around it.
How long will it take?	About fifteen minutes.

Would you like me to clean now or later?

What time is good for you?

I'll be quick.

Do you want the bed changed?

3. Offer towels and amenities

Could I get two more towels?	Of course. Bath towels or hand towels?
Do you have more shampoo?	Yes, I'll bring it right away.

Do you need more towels?

I'll bring them right away.

Would you like more shampoo or soap?

Here are your towels.

4. Deal with something broken

The shower doesn't drain.	I'm sorry. I'll call maintenance now.
When will someone come?	In about twenty minutes.
I think I left my charger here.	I'll look for it and tell the front desk.

Is something wrong?

I'm sorry about that. I'll call maintenance.

Someone will come in twenty minutes.

Did you lose something?

I found this in the room. Is it yours?

5. Say goodbye

That's all, thanks.	You're welcome. Have a nice day!

Is there anything else you need?

Have a nice day!

Clean a room for an English-speaking guest, an AI chatbot: kotokin.com/learn/english/english-for-housekeeping