English for cashiers

1. Greet her and ask about a bag and a loyalty card

Hi! Just these few things today.	Hi! Did you find everything okay?
Yes, I'll need a bag.	Sure. That's ten cents.
I don't have my loyalty card.	No problem. Do you have a phone number?

Hi! How are you today?	Did you find everything you were looking for?	Do you need a bag?
Paper or plastic?	Do you have a loyalty card?	

2. Scan the items and fix a wrong price

The sign said $3.99, not $4.99.	Let me check. I'm sorry about that.
Can you check again?	Sure. I'll call someone.

That price didn't scan right. Let me check.	I'll call someone to check the price.	You're right. I'll change it.
Sorry about that.		

3. Say the total and ask cash or card

How much is it?	Your total is $17.45.
Can I pay by card?	Of course. Insert it here.

Your total is $18.45.	Cash or card?	Insert your card here.

4. Handle a card that is declined

Oh, sorry. Let me try again.	Sure. Take your time.
Can I use another card?	Yes, go ahead.

It says declined. Do you want to try again?	Do you have another card?	It went through.

5. Give the receipt and say goodbye

Could I get a receipt, please?	Here you go.
Can I return this? It's the wrong size.	Yes. Do you have the receipt?

Here's your change.	Do you want your receipt?	For a return, I need the receipt.
Thank you! Have a good one.		

Ring up an English-speaking customer, an AI chatbot: kotokin.com/learn/english/english-for-cashiers