English for cabin crew

1. Welcome him and find his seat

I'm not sure this is my seat. My ticket says 18A.	Let me see. Yes, 18A is by the window, right here.
Oh, my bad. Thanks.	No problem at all.

- Welcome on board!
- May I see your boarding pass?
- Your seat is 18A, by the window.
- This way, please.

2. Help with his bag and ask him to fasten his seat belt

Where do I put my bag?	In the overhead bin. Let me help you.
Done. Is that okay?	Perfect. Thank you.

- Let me help you with your bag.
- Please put your bag in the overhead bin.
- Please put your small bag under the seat in front of you.
- Please fasten your seat belt. We're about to take off.

3. Offer the meal and say what is gone

What's for dinner?	Chicken or pasta. Which would you like?
Chicken, please.	I'm sorry, we're out of chicken. Would you like the pasta?
Pasta's fine. No problem.	Here you go. Enjoy your meal.

- Would you like chicken or pasta?
- Would you like something to drink?
- I'm sorry, we're out of chicken.
- Would you like the pasta instead?
- Here you go. Enjoy your meal.

4. Bring a blanket

It's freezing. Could I get a blanket?	Of course. I'll bring you one.
Much better. Thanks.	You're welcome.

- Of course. I'll bring you a blanket.
- I'm sorry, I can't do that. Would this work?
- Are you feeling okay? Would you like some water?
- Please press this button if you need anything.

5. Get him ready to land

Are we landing soon?	Yes, in twenty minutes. Please put your seat up.
Thanks for the flight.	Thank you for flying with us!

- We'll be landing in twenty minutes.
- Please put your seat back up and your tray table away.
- Please stay seated until the seat belt sign is off.
- Thank you for flying with us. Have a good day!

Look after an English-speaking passenger, an AI chatbot: kotokin.com/learn/english/english-for-cabin-crew