Check in at a hotel in Chinese

1. Say you have a booking and give your name

您好，欢迎光临！请问您有预订吗?
Nín hǎo, huānyíng guānglín! Qǐngwèn nín yǒu yùdìng ma?
Hello, welcome! Do you have a booking?

有，预订的名字是史密斯。
Yǒu, yùdìng de míngzi shì Shǐmìsī.
Yes, it's under the name Smith.

您住几个晚上?
Nín zhù jǐ ge wǎnshang?
How many nights are you staying?

我住两个晚上。
Wǒ zhù liǎng ge wǎnshang.
Two nights.

我有预订。
Wǒ yǒu yùdìng.
I have a booking.

我在网上订了一个房间。
Wǒ zài wǎngshang dìngle yí ge fángjiān.
I booked a room online.

预订的名字是史密斯。
Yùdìng de míngzi shì Shǐmìsī.
The booking is under the name Smith.

我订了一个大床房。
Wǒ dìngle yí ge dàchuángfáng.
I booked a room with a big bed.

我想办理入住。
Wǒ xiǎng bànlǐ rùzhù.
I'd like to check in.

2. Hand over your passport

请出示一下您的护照。
Qǐng chūshì yíxià nín de hùzhào.
May I see your passport, please?

好的，给您。
Hǎo de, gěi nín.
Sure, here you are.

请在这里签个字。
Qǐng zài zhèlǐ qiān ge zì.
Please sign here.

好的。是这里吗?
Hǎo de. Shì zhèlǐ ma?
OK. Here?

这是我的护照。
Zhè shì wǒ de hùzhào.
Here's my passport.

签证在这一页。
Qiānzhèng zài zhè yí yè.
The visa is on this page.

要填表吗?
Yào tián biǎo ma?
Do I need to fill in a form?

在哪儿签字?
Zài nǎr qiānzì?
Where do I sign?

3. Pay the deposit

押金五百块，退房的时候退给您。
Yājīn wǔbǎi kuài, tuìfáng de shíhou tuì gěi nín.
The deposit is 500 yuan; you get it back when you check out.

可以用支付宝吗?
Kěyǐ yòng Zhīfùbǎo ma?
Can I use Alipay?

您怎么付押金?
Nín zěnme fù yājīn?
How would you like to pay the deposit?

我刷卡。
Wǒ shuā kǎ.
By card.

押金多少钱?
Yājīn duōshao qián?
How much is the deposit?

我用支付宝。
Wǒ yòng Zhīfùbǎo.
I'll pay with Alipay.

可以刷卡吗?
Kěyǐ shuā kǎ ma?
Can I pay by card?

押金什么时候退?
Yājīn shénme shíhou tuì?
When do I get the deposit back?

4. Ask about breakfast or the room

您的房间含早餐，在二楼。
Nín de fángjiān hán zǎocān, zài èr lóu.
Your room includes breakfast, on the second floor.

早餐几点开始?
Zǎocān jǐ diǎn kāishǐ?
What time does breakfast start?

您要高楼层还是低楼层?
Nín yào gāo lóucéng háishi dī lóucéng?
Would you like a high floor or a low floor?

高一点的，安静一点。
Gāo yìdiǎn de, ānjìng yìdiǎn.
A higher one, it's quieter.

含早餐吗?
Hán zǎocān ma?
Is breakfast included?

早餐几点到几点?
Zǎocān jǐ diǎn dào jǐ diǎn?
What time is breakfast?

房间在几楼?
Fángjiān zài jǐ lóu?
Which floor is the room on?

电梯在哪儿?
Diàntī zài nǎr?
Where's the elevator?

我想要一个安静的房间。
Wǒ xiǎng yào yí ge ānjìng de fángjiān.
I'd like a quiet room.

5. Ask for the Wi-Fi or a later check-out

还有别的需要吗?
Hái yǒu bié de xūyào ma?
Is there anything else you need?

我可以晚一点退房吗?
Wǒ kěyǐ wǎn yìdiǎn tuìfáng ma?
Can I check out a bit later?

最晚可以到下午两点。
Zuì wǎn kěyǐ dào xiàwǔ liǎng diǎn.
You can stay until 2 p.m. at the latest.

太好了，谢谢!
Tài hǎo le, xièxie!
Great, thank you!

Wi-Fi密码是多少?
Wi-Fi mìmǎ shì duōshao?
What's the Wi-Fi password?

几点退房?
Jǐ diǎn tuìfáng?
What time is check-out?

附近有地铁站吗?
Fùjìn yǒu dìtiě zhàn ma?
Is there a subway station nearby?

可以帮我寄存行李吗?
Kěyǐ bāng wǒ jìcún xíngli ma?
Could you keep my luggage for me?

能多给我一条毛巾吗?
Néng duō gěi wǒ yì tiáo máojīn ma?
Could I have an extra towel?

Check in at the front desk with an AI chatbot: kotokin.com/learn/chinese/check-in-at-a-hotel