Cashier interview questions and answers

1. Say why you want to work at this store

Why do you want to work as a cashier here?	I shop here every week, and the cashiers are always kind to me. I'm careful with money, and I like a job with people.
Do you have any cashier experience?	Not at a register, but I helped at my aunt's bakery on weekends. I took the money and gave the change, so I'm used to counting carefully.

2. Say when you can work and that you can stand for hours

Cashiers stand for hours. Is that okay?	Yes, it's no problem for me. I wear comfortable shoes, and I take my breaks.
When can you work?	I can work evenings and weekends. On weekdays, I'm free from four o'clock.
Can you work holidays?	Yes. Stores are busy then, so I understand. I just need to know the days early.

3. Say what you do when the line is long and a customer is slow

The line is long, and the customer at the front is very slow. What do you do?	I stay patient with the slow customer. Then I look at the line and say, thank you for waiting. I try to be quick and careful.
A price will not scan. What do you do?	I try again, and then I type the number. If that doesn't work, I ask a coworker to check the price, and I tell the customer.
A customer is a dollar short. What do you say?	I say, no problem, and I ask if she wants to take one thing out, or pay with a card. I'm kind and I don't make her feel bad.

4. Give her the change from twenty dollars

How do you keep money safe and your count right?	I count the money twice, and I say each amount to the customer. I never put the bill in the drawer until I give the change.
It comes to seventeen forty-five, and I give you a twenty. What's my change?	Two dollars and fifty-five cents. Here you go, and thank you.

5. Tell a customer that her card was declined

The customer's card is declined. What do you say?	I'm sorry, ma'am, the card was declined. Do you have another card, or would you like to pay cash?

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