Call a plumber in English

Three ways to describe a problem at home

A leak under the sink: to a plumber
Hi, I have a leak under my kitchen sink. It's been leaking since yesterday. It's dripping fast, and the floor is wet. Can someone come tomorrow?

The toilet will not flush: to a plumber
Hello, my toilet won't flush. The water keeps running and it won't stop. I tried the handle again, but nothing happens. How soon can you come?

No heat: to a landlord
Hi, this is Ana in apartment 3. The heat isn't working. It's been cold since Monday. There's no hot water either. Can someone come today? I'll be home all day.

1. Say what is wrong

What can I do for you?	I have a leak under my kitchen sink.
Since when?	Since yesterday.

Hi, I have a leak under my kitchen sink.

My toilet won't flush.

There's no hot water.

The heat isn't working.

2. Say where and how bad

Where exactly is the water coming from?	From the pipe under the sink.
Is it a drip or a lot of water?	It's a drip, but it's fast.

It's been leaking since yesterday.

It's coming from the pipe under the sink.

It's dripping fast, and the floor is wet.

Okay, I turned off the water.

3. Agree on a time and give your address

I can come tomorrow between ten and two. Will someone be home?	Yes, I'll be home.
What's the address?	48 Oak Street, apartment 3.

Can someone come tomorrow?

I'll be home between ten and two.

The address is 48 Oak Street, apartment 3.

4. Ask the price of the visit

So that's 48 Oak Street, apartment 3. Is that right?	Yes, that's right.

How much does it cost to come out?

Yes, that's the right address.

Could you say that again, please?

Thank you. See you tomorrow.

Make the call with an AI chatbot: kotokin.com/learn/english/call-a-plumber